



Extraordinary Results through Everyday People

Interactive Engagement Center

- **Learning:** *sharing* questions, information, concerns, ideas, lessons-learned, achievement of objectives, documents, announcements, schedules, business knowledge, and personal lives as desired.
- **Surveying:** checking knowledge; auditing processes; exploring new ideas for services, changes in current services and changes in how current services are provided...
- **Planning:** projects, learning, JPA analysis, meetings/discussions...
- **Continual Engagement:** facilitating the involvement of everyone at different times through a multitude of activities increases their commitment and motivation to the organization and its mission
- **Knowledge Management**
- **Collaboration**
- **Structured-Unstructured Communications**

Structure Design

- Primary – Central Organization/Corporate Office
- Secondary - Dependent on type of organization: Divisions, Departments, Individuals, Business Functions, Teams, Members, Clients, Sponsors, Vendors...
- Numbers – Small Groups (only two) to Large Groups (e.g. work units, project teams, learning classes, to entire departments or divisions)
- Accessibility - Open and Closed Groups
- SaaS Based Software

Services

Note: Communication Flow Options – Again, this is dependent on the type and structure of the organization and who they wish to engage. It can include internal and external participants depending on the organization mission and goals and objectives of implementing **teamshare Hub**.



teamshare Hub

- Social Collaboration
 - ❖ Public Rooms
 - ❖ Private Rooms (including “invitation only”)
- “Survey” Internal, External, Mixed – *such as*:
 - ❖ Solicit responses to proposals or ideas
 - ❖ Conduct Audits – e.g. *What is the procedure you use to...?*
 - ❖ Case Studies
- Meetings – Agendas, minutes, assignments, due date emails, forums...
- Projects & Events – Plans, assignments, reports, forums...
- Calendar
- Documents – Storage (current and archives), Distribution and Review, and Subject Matter Experts
- Organization Announcements
- Email Directories – Potential to use for all “Communication Flow Options”
- Learning Activities
 - ❖ “Classes” (pre, during and post class assignments; materials; forums; surveys; capability and performance verifications...)
 - ❖ Informal Learning
 - Forums
 - Case Studies
 - Mentoring & Coaching (discussions, objectives, alert emails associated with benchmarks)
 - *Lessons Learned*
 - FAQ’s

Product of

